

Laura Brewer  
One Stop Certification Team Lead  
301 S. 7<sup>th</sup> St.  
St. Joseph, MO 64501  
05/25/17

NW Workforce Development Board  
912 Main St  
Trenton, MO 64683

Dear NW Workforce Development Board:

Missouri Job Centers are the entryway to our state's workforce system. Missouri Job Centers are in place for individuals to access the resources and services which are designed to assist them in acquiring the skills they may need for meaningful employment and security of self-sufficiency.

The Workforce Innovation and Opportunity Act (WIOA) required state and local partners to collaborate in developing and implementing a "One Stop" delivery system where local service delivery is designed to meet the needs of the customers it serves, assure that resources are leveraged for maximum efficiency, and that high standards are maintained through continuous improvement.

I am writing this letter, on behalf of our review team, to recommend that the Chillicothe Mo Job Center be certified as a comprehensive "One Stop" Center. The Certification Review Team has had the privilege of observing and interviewing the staff at the Job Center and find that this office meets all the requirements as established in the Certification Review Form. A complete copy of the review is available by contacting myself or the NW WDB staff.

Sincerely,

Laura Brewer  
One Stop Certification Team Lead