



November 29, 2022

Brent Stevens
Northwest Workforce Development Board
912 Main Street
Trenton, MO 64683

Dear Mr. Stevens:

Please accept this letter in response to your November 1, 2022, communication regarding program performance in the NW Sub-Region. We acknowledge and affirm that two of the three measures were not met; however, for the youth service level, we did provide 133% of the contracted number. Expenditures were low as this was our first year providing services in this region.

Youth Alliance staff have implemented several new strategies to assist with improving performance in the NW Sub-Region in Program Year 2022, and we feel that these new strategies are effective in helping us reach our goals. Staff made a concerted effort to target communities of need, outside of the Maryville Job Center. Additional partnerships have been formed and relationships developed. As of October 31, 2022, performance stands as follows:

Measure	Contracted	Actual	% of Goal
NW Sub-Region Youth Expenditures	80%	56%	70%
NW Sub-Region Administrative Cost Ratio	70%	35%	50%
NW Sub-Region Youth Service Level	20	7	35%

According to the Training Services Bill dated 10/31/2022, we have spent a total of \$9,554.42 on Work Experiences between ISY and OSY. This is 98% of the required Work Experience funding of \$9,715.70. Staff are working diligently to get more enrollments in this region and are exploring other opportunities with community partners that could allow for more service delivery in the NW Region. At this time, we believe we are on target to meet these required performance measures.

As a WIOA provider now for many years, we do understand the work before us and are confident that we will meet the requirements as such. Please let me know if you have any questions or if you need any further information regarding services in the NW Region.

Sincerely,

Robin Hammond
Executive Director

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Engaging community partners to improve the lives of children and families.